

City Management and Public Protection Policy and Scrutiny Committee

Date: Wednesday, 10 September 2019

Report Of: Councillor Ian Adams

Portfolio: Cabinet Member for Public Protection and Licensing

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1 Improving Neighbourhood Co-Ordination

- 1.1 In my last report to the Committee, I set out how we have reviewed our approach to neighbourhood management to provide Councillors with a consistent approach to member engagement at a neighbourhood level, supporting them in their role as civic leaders.
- 1.2 As of May 2019, a new neighbourhood meeting structure was implemented across Westminster. The new structure promotes a more collaborative approach to problem solving with our partners, including helping the police tackle the more serious cases at ward level. The new structure gives ward Councillors the opportunity to take part in local problem solving through monthly Neighbourhood Coordination meetings with Council officers and key stakeholders.
- 1.3 A new tasking and co-ordination process is now operating across the neighbourhood teams ensuring that local priorities are being addressed in a timely and co-ordinated manner. The process also ensures that the council is more efficient in deploying its available resources to the issues that have been highlighted as being a priority for each area.

2 Rough Sleeping

Numbers on the Street

- 2.1 The street counts in May and July alongside CHAIN¹ data for the quarter continue to demonstrate very high levels of new people coming to the streets of Westminster from around the world. The latest street count conducted on Thursday 26th July 2019 found 389 people, 123 of which identified themselves as UK or Irish Nationals. With over two thirds identified as non-UK or Irish Nationals, this presents a significant challenge to support teams who have

¹ CHAIN is a database holding information on rough sleepers and the wider London street population.

limited options available to help those not entitled to welfare support. Teams work hard to meet and assess everyone on the street, explain their rights and entitlements and offer them a suitable Route Away From The Street (RAFTS).

2.2 Throughout Q1 of this year we saw 434 new people, slightly down on the previous quarter of 504 but still higher than we have seen for a number of years.

2.3 Figure 1 shows the changes in numbers over the last two years. Figure 2 sets out the snap shot night figures we gather during our Bi-Monthly Street Counts:

Figure 1:

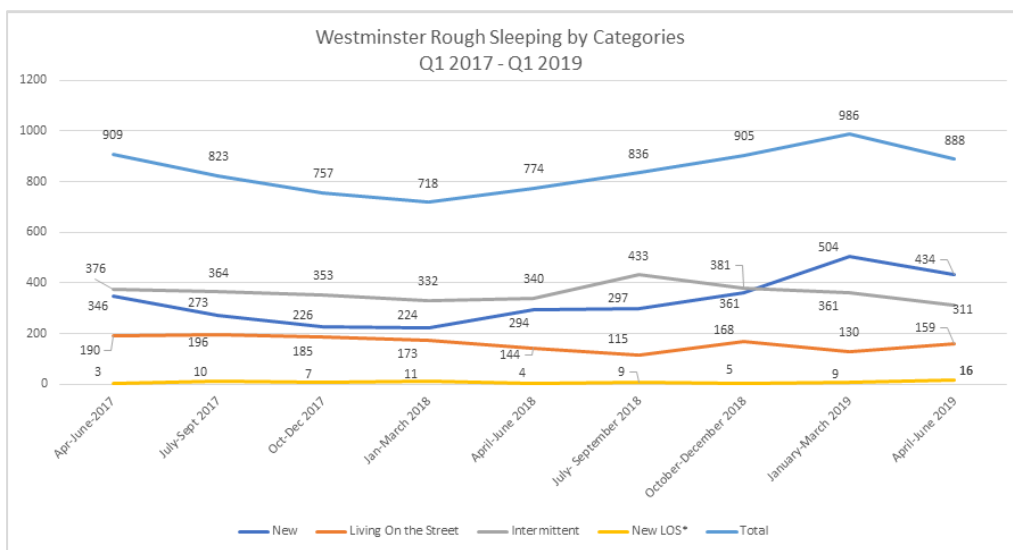
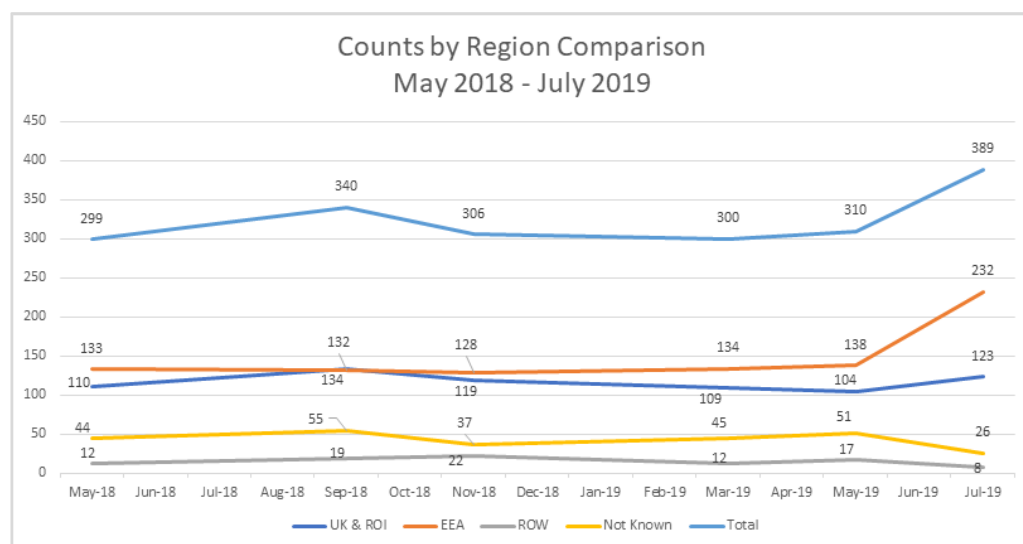


Figure 2:



Responding to addiction amongst the street population

2.4 Teams are working hard at trialling new initiatives to support people who are stuck on the street as a result of an addiction to alcohol or drugs; this month sees

the launch of two pilots; one focusing on interventions in the new Charing Cross Custody Suite at Charing Cross Police Station. Drug support workers from Turning Point will be working with Council Officers and Police to offer support interventions to those that are arrested for criminal behaviour on the streets of Westminster. The intention is to encourage those in desperate need of support to consider their options at a critical 'point of reflection' thus ensuring that some of the country's most vulnerable people are directed to the support they need.

- 2.5** The second project is led by Connection at St Martin's (CSTM) in partnership with the local health authority, Turning Point and Dr Hickey's Surgery and will see intensive support delivered to an initial cohort of 20 individuals using the streets of Westminster in the day time. The aim will be to deliver drug prescribing support as part of a multi-disciplinary team so that people receive important health treatment alongside housing advice, reconnection support and harm minimisation support.

Integrated Street Engagement Unit (ISEU)

- 2.6** The ISEU's multi-agency approach has been very successful at helping some of the most vulnerable people in the city access long-term support and in reducing the number of people on the street. The ISEU team have increased resources and introduced a shift-based approach to the work of the team. The team now consists of a Senior City Inspector and 8 City Inspectors covering between 0700 and 2200 on a two-shift rotational shift pattern. The team continues to be deployed across the City undertaking a priority-based tasking process dealing with the challenges associated with Westminster's 'street population'. This group are not solely rough sleepers, but also include people who live elsewhere in London and travel to Westminster daily and spend significant amounts of time on our streets. The associate issues include, but are not limited to, drug-taking, begging, street-fouling and other anti-social behaviour (ASB). The team has also spent time enforcing against businesses who negatively impact the street environment by supplying alcohol to street drinkers, and businesses who leave excessive and easily accessible food waste, contributing to the problems on the street.

- 2.7** During the months of June and July the team issued 23 Fixed Penalty Notices (FPN)s whilst taking part in a pre-planned operation focussing on rough sleeping and rough sleeping related ASB. The ISEU team with social care partners and Police have had 224 positive engagements with the rough sleeping community, with 29 new referrals submitted for social care support. The ISEU team continue utilising the full range of their powers against those acting antisocially including using the CPN process. The team have issued 43 CPN written warnings to individuals for ASB related activities across the City. In addition to serving CPNs, ISEU have issued 22 section149 notices to tents/structures unlawfully erected on the public highway and removed or disrupted 70 tents in total.

Chat, App, Tap

- 2.8** The Council launched the second phase of its rough sleeping campaign on 18 July. The campaign tells the story of the hidden network of professionals and volunteers who work behind the scenes to make a real and sustained difference to people's lives. It aims to change behaviour by encouraging people who want to help to give to charities and services, rather than directly to those who are sleeping rough. It is raising money for projects and services in Westminster that help people off the streets and to rebuild their lives.

Cathedral Piazza

- 2.9** A second public meeting to discuss issues raised by residents about rough sleeping and anti-social behaviour in the Westminster Cathedral Piazza was held on 2nd July at Westminster Cathedral Hall. Follow up engagement on these issues continues via Ward Members.

3 Emergency Planning and Business Continuity

- 3.1** A pan-London project called EP2020 that seeks to standardise the approach taken by all councils in how they respond to emergency and major incidents is in the implementation phase. The project is wide ranging and has involved major changes to the way Westminster's Borough Emergency Control Room (BECC) is both resourced and operated.
- 3.2** Westminster Council is on-track to fully deliver all aspects of the project as per the programme timelines and has engaged in a process of seeking new volunteers from across the Council to support our emergency operations. A significant amount of training has been undertaken and new cohorts of both Gold and Silver Command Officers are now operating, meaning that the Council has increased resilience in its ability to lead during times of emergencies.
- 3.3** The Council has ensured that even though we have complied fully with the requirements of pan-London standardisation, we have not lost the best of what we already do. For example, the Council has a unique approach to training all of our City Inspectors as Local Authority Liaison Officers (LALOs) who can respond quickly to potential incidents. Our unique approach means that not only can we operate in the same way as every other London Borough and support mutual aid requests across councils, but we also have an improved response with our own local initiatives.

4 Serious Youth Violence and Knife Crime

Serious Youth Violence Task Force

- 4.1** The Serious Youth Violence Task Group met on 5th August. The meeting looked at the latest Serious Youth Violence dashboard which is helping to provide a more rounded picture of serious youth violence in Westminster, including school

exclusions data, London Ambulance data, police gangs unit data, as well as local crime data. It also discussed the impact of the drugs market on serious youth violence in Westminster. The Metropolitan Police Service (MPS) have been tasked to complete a pan London drugs profile, to review the impact of drugs on London's violence, safeguarding and crime. The new serious violence statutory duty was discussed, and the potential impact and challenges this may pose for Westminster.

- 4.2** The Home Office has signalled its intention to enact a statutory duty for local authorities to cooperate with its partners in tackling issues of youth violence. The council has a number of governance structures in place that would fulfil the requirements of the statutory duty although some work will take place to ensure we have the most appropriate representation at each board, with the Safer Westminster Partnership taking overall leadership. The meeting also considered an invitation to Physical Activity, Leisure and Sports (PALS) from Steel Warriors to provide a new outdoor calisthenics gym in Westminster, made out of seized and surrendered knives from London Streets. The Integrated Gangs and Exploitation Unit (IGXU) and Westminster Housing Services will provide data to help determine the site.

Knife Crime

- 4.4** The Mayor's Office for Policing and Crime (MOPAC) published its Anti-Knife Crime Strategy in 2017. The strategy has six key themes:
- Governance
 - Targeting lawbreakers
 - Keeping weapons off our streets
 - Protecting and educating young people
 - Standing with communities, neighbourhoods and families against knife crime
 - Supporting victims of knife crime and offering ways out of crime
- 4.5** The Westminster Knife Crime Action Plan was refreshed in May 2019 in consultation with the MPS and the Mayor's new Violence Reduction Unit. The plan is overseen by Community Safety and has been updated and agreed within the Youth Crime Prevention Partnership, which sits within the broader Safer Westminster Partnership.
- 4.6** The latest refresh reflects the shift within the IGXU to include exploitation, such as the new Gangs Multi-Agency Child Exploitation (GMACE) meeting which takes place every six weeks and its purpose is to identify, monitor and disrupt high risk gang members and identify young people at risk of exploitation in order to identify the links and to develop common themes in order to provide an adequate partnership response. The plan also reflects the changes in responsibilities following the BCU merger.
- 4.7** On 27th June, Westminster Council joined with the MPS and BTP to run Operation Poniard, a day of action to tackle knife crime and to specifically promote social responsibility amongst retail premises selling knives, reducing opportunities to steal knives and reduce the availability of knives to young

people. A total of 193 business premises were visited and a number agreed immediately to move knives off the shop floor to behind the counter positions. Community weapon sweeps were conducted in areas North and South of the Borough. Passive drug dog and knife search arch operations were conducted at high profile locations. The operation was considered a success and further joint operations are being planned going forward.

5 Basic Command Unit (BCU) Update

5.1 Following the tri-borough merger of the MPS BCU in February, Westminster Council has kept regular touch with the MPS to ensure that Westminster remains safe.

5.2 The BCU has launched a Priority Crime Team (PCT) that consists of forty-six Detectives and Uniformed officers working to a Detective Inspector in response to significant increases in robbery offences.

5.3 This team will focus on responding to those incidents and will own investigations from reporting through to case disposal. This improved grip by a dedicated team will see an increase in positive outcomes at court thereby reducing the levels of this crime type across the BCU.

5.4 Overall, the response time for 999 calls requiring an immediate response has remained stable, showing only a slight decrease since the implementation of the BCU.

5.5 The council continues to lobby for more police officers in Westminster, particularly to cover community roles and the evening and night time economy in the West End. The council has already raised these issues with the new Policing Minister upon his appointment in July 2019 particularly considering the Prime Minister's commitment to provide an additional 20,000 police officers.

6 Private Sector Housing

Building Safety Programme

6.1 In response to central government's Building Safety Programme, work is ongoing to inspect and assess buildings with unsafe cladding across the City following Grenfell. Since identification of affected buildings, officers have been closely engaged with relevant parties, including building owners and leaseholders, to bring about assessment of the fire risk presented by buildings and the necessary remediation works. This has included inspections of these buildings and obtaining certain information regarding building construction and fire risk assessment.

6.2 This work has identified 13 high-rise privately-owned buildings providing residential accommodation in Westminster which have hazardous cladding attached, providing increased fire risk. It is important to note that interim fire safety measures which meet LFB approval are in place in these buildings pending full remediation. Officers have been fully engaged with the building

owners and relevant partners to secure remediation. This has resulted in one building being fully remediated, and substantial remediation of 3 further buildings with completion expected shortly.

- 6.3** Following consultation with LFB and our Building Control department, enforcement action under the Housing Act 2004 will now be taken against the outstanding buildings requiring remediation. Building owners and affected leaseholders will be provided advance notice of this and will have the opportunity to offer representations.
- 6.4** On 9th May, the former Secretary of State for Housing, Communities and Local Government, James Brokenshire MP, announced that the Government will fund the replacement of ACM cladding with a £200 million fund to remove cladding from unsafe privately-owned buildings. Details regarding criteria for submission of applications to this fund are awaited. Officers are keeping building owners who can access this fund fully updated regarding developments in this area.
- 6.5** In addition, MHCLG have recently issued a request to local authorities across the country to undertake a data collection exercise regarding high-rise residential buildings in their area. Plans are being developed to undertake this exercise.

Housing Standards Task Force

- 6.6** Intelligence gathered by the Housing Standards Taskforce has resulted in a £15,000 fine on a guardian company protecting a property in Westminster. Guardians are tenants placed into domestic or commercial buildings to protect them against vandalism or intruders. An inspection of the three-storey property in Abbey Road ward by Environmental Health Officer revealed six people living in the property which was operating as an unlicensed House in Multiple Occupation (HMO). Discussions with the company resulted in the declaration of six other unlicensed properties which are now going through the HMO licensing process. The Council decided to issue a Civil Penalty Notice of £15,000 as an alternative to a prosecution. This has the advantage for the company that they do not receive a criminal record for the offence and for the Council that the “fine” is returned to the Councils Housing Enforcement budget. The £15,000 penalty charge has been paid by the guardian company.
- 6.7** In a separate case, an appeal by a letting agent against a Civil Penalty Notice was dismissed by the First Tier Tribunal. Officers from the Taskforce found a property in Star Street was being run as a HMO being a mixture of rented rooms and short term lets. Despite the appellants arguing that a fraud had been committed against them the Tribunal described their evidence as lacking in “credibility and believability”. The Tribunal awarded the Council £15,000 reduced from £25,000 as the tribunal described the offence as serious rather than severe.

Short Term Lets

- 6.8** The Short Term Lets Team is continuing its work with a number of partners and other council departments and external agencies to enable the most effective use of resources to tackle this issue. You will be aware of some of the recent media coverage around the growing abuse of the short term letting system, and the consequences for communities and London more widely.
- 6.9** The partners the team works closely with include:
- City Inspectors – waste and noise related matter; targeted waste enforcement at properties where non-compliance with rules around waste disposal are frequent.
 - Neighbourhood coordinators – ASB related matters and fear of crime; identification and resolution of short term let properties used as brothels.
 - Waste and Parks Services – opportunity for commercial waste revenue; properties with significant percentage of short term lettings charged for their waste collection and disposal.
 - Great Estates and RSLs – discussions and intel sharing about short term let within their portfolio particularly where entire blocks are being short term let.
 - Westminster Housing – intel sharing to stop short term letting/subletting of WCC housing stock; referrals of cases and intel, and joint visits conducted.
 - Valuation Office - potential for the reassessment and re-rating of properties for NNDR (National Non-Domestic Rates) - meaning a property comprising large numbers of let flats can be assessed as commercial and its rates adjusted accordingly
- 6.10** Work continues on strategic approaches through the media and engagement with central government on the need for better regulation of the sector.

7 Markets

Church Street Market

- 7.1** Following a large number of complaints regarding aspects of non-compliance from traders at Church Street market on Saturdays, a co-ordinated approach to tackle the various problems was undertaken.
- 7.2** As there were 50 vacant pitches which were filled by daily casual traders, the Licensing Service agreed to advertise temporary 6-month licences. Over 100 applications were received for these licences from traders holding a casual licence as well as traders who already trade at the market on Monday to Friday. The Licensing Team engaged with the North Area Enforcement Team, Environmental Health Officers and the Regeneration Team to assess the applications, specifically looking at days and commodities on any current licence, enforcement history and criteria from the street trading policy.

- 7.3 40 temporary street trading licences were granted to start on Saturday 27th July with 10 vacant pitches held for casual trading for new business start-ups.

Strutton Ground Market

- 7.4 Major Public Realm works have taken place between Jan and August 2019 that caused disruption to the traders. The Licensing Service worked with the Economic Development Team to support the traders to be able to continue to trade whilst the works were undertaken. Temporary relocations were agreed with the traders to use Old Pye Street, traders with double pitches agreed to reduce their use to one pitch and rotas were created to ensure fairness to all traders.

- 7.5 Thirteen permanent licence applications were received for Strutton Ground market. These will be referred to Licensing Sub-committee for decision.

New Fees for the Market

- 7.6 The revised fees and charges for Westminster's markets came into effect on 1st April, following approval by the Licensing Committee on 28th November 2018.

- 7.7 The Committee approved a tapered rate over a two-year period for the daily charge increasing it to £16 Monday to Thursday, £22 Friday and Saturday, rising to £22 across all days in year 2.

9 Digital Update

- 9.1 We are continuing the process of acquiring digital devices for Officers to enable them to record and action in real time, under the ENW initiative. We have evaluated two suppliers for the provision of an Automatic Scheduler and Mobile Inspection Tool. We have decided to award the contract to Kirona as a result of these evaluations. We gained approval to award the contract to Kirona following a successful Procurement Assurance Board (PAB) Gate 3 on 6th August 2019.

- 9.2 The next steps will be to send the award letter and invite Kirona in for a kick-off meeting to discuss next steps and the way forward week commencing 2nd September 2019. The first service area that we will look to develop is Fixed Penalty Notices, we will be engaging with the supplier to finalise expected implementation and delivery of the solution. CMC continues to be the Lead service in implementing the Council's 'Digital by Default' vision and the 'City for All' programmes.

Noise SMS

- 9.3 We are now 3 months into the Council's noise SMS text service. The solution provided customers with the ability to update the service on the complaint, by responding to the SMS text, if the noise is continuing or not. The SMS service was expected to reduce the number of officer interactions needed with cases.

9.4 Figures for the 3-month period show that the total number of cases that were closed automatically without officer intervention was on average 40% per month. The figures for each month have been consistent, with no spikes, so we can consider these figures an indicator of what might be possible on a long-term basis.

9.5 The monitoring has also shown a marked increase in customer satisfaction rates, now shown as over 75% as a result of the SMS text service and Officer ability to manage all cases more effectively. The introduction of the Noise SMS service offers customer a more 'customer centric' journey that allows customers to engage more with the service and express their wishes. The SMS service enables a speedier customer response and ability for officers to attend, and more effectively investigate, the most serious and complex cases.

10 Disruption resulting from Whiteleys development – Queensway

10.1 A high number of complaints were received in May and June when the Whiteleys development started the breaking of the basement structure. The complaints regarding the works were mainly from residents further away from the site, which is very unusual. Whiteleys had been given prior consent to undertake this essential work however they were restricted to specific working times; Monday to Friday 8:00 to 18:00 hrs and Saturday 8:00 to 13:00 hrs with no breaking allowed on Sunday.

10.2 As a result of the impact of the noisy aspects of this work and working with local councillors, residents and the resident association, we have changed the initial quiet times from 10:00-12:00 hrs and 14:00-16:00 hrs to 8:00 to 9:00 hrs, 11:00 to 12:30 hrs and 14:30 to 16:00 hrs, however the overall duration of quiet times across the day are unchanged.

Works undertaken to minimise and mitigate noise and dust

10.3 Westminster officers have worked with the contractors to take practical measures to reduce the impact of the noisy works and reduce the dust produced by the site:

- The working hours for undertaking noisy works has been reduced. They are only allowed to take place Monday to Friday on a 2 hrs on / 2 hrs off basis and no breaking at all at the weekends. The Council has considered limiting the hours further; however, it would only prolong the duration of the works and extend the time that residents would be affected.
- The contractor has isolated the basement structure as far as possible with the aim of reducing possible noise and vibration transmission paths.
- The contractor has tested different makes and style of breakers and is now operating the least noisy equipment.
- The contractor had visited a large number of complainants to support them during this difficult phase of the works and help explain the preventative measures in place.
- The contractor has extended the distribution of the newsletters to a much wider area to capture the residents that could experience the noise from the

breaking, so that they informed about the progress on site and operations taking place.

- The contractor has reduced the stockpile at the Redan Place elevation and has agreed to cover the stockpile if not in use to reduce dust blowing off from the site.

10.4 Through these mitigation measures in place the complaints in July/ August have been drastically reduced. The site is not breaching the set noise, vibration and dust levels.

Future Compliance Monitoring

10.5 To be able to effectively control the agreed mitigation measures the following monitoring regime has been put in place:

- The site is continuously being monitored with regards to the compliance with the agreed working pattern and mitigation measures.
- The site has set noise, vibration and dust limits with continuous monitors located on the 4 boundaries.
- An automatic alerting system is in place to notify the site if the set levels have been exceeded.
- The Environmental Sciences Team continues to actively monitor data received from the site and to check these for compliance.

10.6 The site has agreed to visit residents that are affected by the work with the aim to be in open dialogue and give support during this difficult phase of the works and help explain the preventative measures in place. If people are experiencing excessive vibration the site has offered to place vibration monitors in residents' properties for a period of time.

10.7 This phase of the noisy works which most likely continues until the beginning of November is a difficult time for all local residents and businesses. We will continue to work with the extended local community to assist with any issues identified and work with the contractors involved with the regeneration of the site to resolve the issues.

11 Major Event Management

11.1 The Council works hard to help stakeholders deliver successful events across the city every year. My portfolio deals with the environmental health and licensing aspects of events, including food hygiene, health and safety, public safety, licensing, noise. The Leader is responsible for the City Promotions, Events and Filming team itself.

11.2 The Council's aim is to help to deliver a safe and successful event that is enjoyed by all those concerned by:

- Promoting **Public Safety**: This includes all members of the public including vulnerable children and adults.
- Ensuring **Food Safety**: Documentation review and inspection of all catering provisions on site.

- Overseeing **Health & Safety** procedures: Risk assessments and method statements reviewed and full site inspection. Assessment of activities such as, inflatables, funfair rides, children's activities, face painting, use of pyrotechnics and special effects, performance of animals, special treatments, etc, are carried out.
- Administering **Licensing** regimes: Check that the event is licensed and in compliance with all conditions attached to a Premises Licence or a Street Trading Licence.
- Managing **Noise** levels: A noise limit may need to be set and/or continuous noise monitoring to ensure compliance with Licence conditions and ensure that the event does not cause a nuisance under the Environmental Protection Act 1990. Ensure compliance with the The Control of Noise at Work Regulations 2005 for staff and contractors on site.

11.3 Regulatory Support Team 2 are currently involved in the planning of various events including those where we liaise with City Promotions Events and Filming. Lapada in Berkeley Square takes place September. The Last Night at the Proms and the Radio 2 Festival, which is on Royal Parks land, take place mid-September. Japan Matsuri also takes place in Trafalgar Square. The Royal Parks Half Marathon takes place in October.

Notting Hill Carnival Update

- 11.4** Notting Hill Carnival took place over the bank holiday weekend. This year was one of the most challenging for staff as the temperature soared, making it the hottest carnival ever.
- 11.5** WCC licensed 28 temporary street trading pitches at carnival which were a mix of food and non-food traders. Feedback from residents has been used to ensure there were no open cooking pitches along the south side of Talbot Road, due to concerns around cooking fumes and smoke going into residential homes. For the first time all food traders signed up food waste collection scheme.
- 11.6** The traders have been very positive about this year's application process as we have gone partially electronic. They look forward to a fully integrated system in the coming years.
- 11.7** There was a total of 353 arrests at the Carnival this year. Sunday saw 111 arrests, and Monday 242. The overall number of arrests are similar to 2018 (363), but Carnival was significantly busier this year on Sunday compared to the previous year.
- 11.8** Between them, the London Ambulance Service and St John's Ambulance treated approximately 1300 over the two days, with 121 people transported to hospital. This is considerably up from last year's 1000 over the two days, but the hot weather is likely to have played a significant part in this increase.

12 Licensing Venues

Windmill Sexual Entertainment Venue Appeal

- 12.1 On 12th April 2019 the appeal submitted to the Crown Court was withdrawn by the appellant. The premises cannot trade as a SEV and the premises is now currently closed. Should the premises wish to re-open as a SEV in the future, a new application will need to be made by the Licensing Service and consulted upon appropriately. The total costs to WCC of these two appeals, which we recovered in full from Big Country Ltd came to £125,000, this included Counsel fees and sundry disbursements.

13 Waste Enforcement

- 13.1 City Inspectors (CIs) continue to patrol all wards and take action against businesses and residents that dump and leave waste out on the streets. They have a positive and proactive approach towards ensuring compliance, by helping businesses and individuals understand and meet regulatory requirements, however, since April 2019 CIs have taken formal enforcement action on 2529 occasions, with more than 50% of the interventions taking place in the West End and St James Wards. Figure 1 (below) shows a breakdown by ward of the interventions made.

Figure 1

Wards	FPN (No Registered Waste carrier)	FPN (Dog Fouling)	FPN Residential (Bad Presentation of Waste)	FPN Commercial (Bad Presentation of Waste)	FPN Commercial (Fly-tipping)	FPN Residential (Fly-tipping)	Warning Notice Residential (Fly-Tipping)	Warning Notice Residential (Bad Presentation of Waste)	Grand Total	Percentage
	0	0	0	5	3	3	0	0	11	0.43
Abbey Road	0	0	0	1	1	3	9	2	16	0.63
Bayswater	0	0	0	0	3	0	75	19	97	3.84
Bryanston and Dorset Square	1	0	0	16	8	14	7	8	54	2.14
Church Street	0	1	0	0	2	1	4	6	14	0.55
Churchill	0	0	0	1	0	0	6	0	7	0.28
Harrow Road	4	0	0	0	9	5	21	8	47	1.86
Hyde Park	1	0	2	6	15	12	16	9	61	2.41
Knightsbridge and Belgravia	1	1	0	4	7	0	1	16	30	1.19
Lancaster Gate	3	0	4	5	9	13	75	22	131	5.18
Little Venice	3	0	4	3	12	47	65	14	148	5.85
Maida Vale	0	0	0	0	0	13	11	0	24	0.95
Marylebone High Street	3	0	3	213	51	1	3	13	287	11.35
Queen's Park	0	0	0	0	1	3	15	8	27	1.07
Regent's Park	1	0	0	0	3	4	14	1	23	0.91
St James's	9	1	1	315	77	2	2	12	419	16.57
Tachbrook	1	0	0	1	1	0	24	9	36	1.42
Vincent Square	0	0	0	1	3	1	5	11	21	0.83
Warwick	0	0	0	20	6	3	69	0	98	3.88
West End	15	0	2	685	212	1	6	22	944	37.33
Westbourne	12	0	0	0	1	1	19	2	35	1.38
Grand Total	54	3	16	1276	424	127	447	182	2529	

Use of CCTV at Big Black Bin sites

- 13.2 We have been trialling the use of CCTV at the Big Black Bin (BBB) site on Porchester Terrace North in Bayswater. This trial has now been concluded. The trial took place from 17th June to 31st July 2019. It was an overt trial and there was clear CCTV signage placed around the location and one sign at the BBB site. One camera covered the BBB site and there was also an Automatic Number

Plate Recognition (ANPR) camera installed to capture any details of vehicles involved.

- 13.3** Early analysis of the evidence indicates that it is local residents leaving the waste on the street at this location. No vehicles were recorded on camera as parking at the location and depositing waste and no builders' waste was deposited from vans. All persons seen on camera depositing waste were carrying plastic waste bags and made no attempt to place them in the BBBs. A full report of the project is currently being compiled.
- 13.4** The main area for depositing waste was around the Green Recycling bins. Numerous local residents were observed taking large cardboard boxes to the BBB site and making no attempt to break them up and place them in the bin. This then led to other people adding to the waste on the street on top of what had already been placed there. It was also noted that on approximately 5 nights people were going through the bins looking for sleeping material and waste of value to them. On some of these nights, waste was taken out and left on street.

14 Hate Crime Commission

- 14.1** We have identified a Chair for the Commission. He is currently considering the terms of reference for the Commission and the best candidates for the posts of Commissioner to deliver those terms.
- 14.2** We hope to be able to announce the full Commission in the coming weeks.